

*Youth Services Survey for Youth
(YSS-Youth)*

*Statewide Summary Report
for the
November 2003 Data Collection Period*

CHILDREN & YOUTH PERFORMANCE OUTCOMES



**Broad-Based Evaluation
Consumer Perception Survey**

AUGUST 2004

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Purpose of this report

The purpose of this report is to provide performance outcomes data on consumer satisfaction as measured by the items from the 21-item Youth Services Survey for Youth (YSS-Youth). This report is a STATEWIDE summary of the YSS-Youth (see Attachment A) data that were collected by the California State Department of Mental Health during the November 3-17, 2003 survey period. To assist with the interpretation of this summary report, brief narratives are provided before each table presented. County reports that are similar to this STATEWIDE report can be downloaded from each county's Information Technology Web Services (ITWS) folder, which can be accessed by authorized ITWS users at <https://mhhitws.cahwnet.gov/>.

Consumer Demographic & Descriptive Items

Summary Report

The following tables highlight demographic items that were collected on the YSS-Youth, as well as several additional descriptive items, that were reported by consumers who received services during the November 3-17, 2003, survey period and reflect aggregated STATEWIDE data. Results of YSS-Youth consumer-completed items are highlighted in yellow (missing data are highlighted in green), and exclude surveys that had all 21 items missing on the YSS-Youth portion of the survey. **Out of 9,473 Statewide YSS-Youth Surveys submitted, a total of 8,287 had valid data.**

TOTAL NUMBER OF SURVEYS SUBMITTED (STATEWIDE)

A total of 9,473 YSS-Youth Surveys were submitted to the State.

Statewide

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Statewide	9473	100.0	100.0	100.0

GENDER

For the consumers who responded to the question – “What is your gender?” – 43.2% identified themselves as Female, 55.9% as Male and 1.0% as Other. Additionally, 6.4% of the consumers did not respond to this item.

What is your gender?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Female	3348	40.4	43.2	43.2
	Male	4331	52.3	55.9	99.0
	Other	75	.9	1.0	100.0
	Total	7754	93.6	100.0	
Missing	9	533	6.4		
Total		8287	100.0		

AGE CATEGORY

For the consumers who responded to the question – “What is your date of birth?” – 6.2% were under age 13, 16.3% were age 13, 17.4% were age 14, 18.4% were age 15, 18.2% were age 16, 15.3% were age 17, 6.3% were age 18-21 and 1.8% were older than 21. Additionally, 9.2% of the consumers did not respond to this item.

Age Category

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Under 13	464	5.6	6.2	6.2
	13	1226	14.8	16.3	22.5
	14	1309	15.8	17.4	39.9
	15	1387	16.7	18.4	58.3
	16	1372	16.6	18.2	76.6
	17	1150	13.9	15.3	91.8
	18-21	476	5.7	6.3	98.2
	over 21	137	1.7	1.8	100.0
	Total	7521	90.8	100.0	
Missing	System	766	9.2		
Total		8287	100.0		

SERVICE LENGTH

For the consumers who responded to the question – “How long have you received services here?” – 3.2% reported that it was their first visit; 6.8% reported that they had had more than one visit, but that they had received services for less than one month; 12.9% reported having received services for 1-2 months; 16.9% reported having received services for 3-5 months; 21.9% reported receiving services for 6 months to 1 year; and 38.2% reported receiving services for more than one year. Additionally, 37.4% of the consumers did not respond to this item.

How long have you received services here?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	This is my first visit here	167	2.0	3.2	3.2
	> 1 visit, but < one month	355	4.3	6.8	10.1
	1 to 2 months	672	8.1	12.9	23.0
	3 to 5 months	875	10.6	16.9	39.9
	6 months to 1 year	1138	13.7	21.9	61.8
	More than 1 year	1983	23.9	38.2	100.0
	Total	5190	62.6	100.0	
Missing	9	3097	37.4		
Total		8287	100.0		

MEXICAN / HISPANIC / LATINO ORIGIN

On the YSS-Youth Survey, 42.3% of the consumers identified themselves as being “of Mexican / Hispanic / Latino Origin.”

Are you of Mexican / Hispanic / Latino origin?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3929	47.4	57.7	57.7
	Yes	2876	34.7	42.3	100.0
	Total	6805	82.1	100.0	
Missing	Unknown	1482	17.9		
Total		8287	100.0		

ETHNICITY

Consumers were permitted to identify as many ethnic categories as they felt were applicable; therefore, each ethnic category is reported individually and, due to potential overlap, the numbers will not collectively add up to 100%. Each ethnic category was presented as a “yes/no” option: “yes” if the consumer marked the bubble on the YSS-Youth Survey and “no” if the consumer did not mark the bubble. As such, there are no missing values for this item.

On the YSS-Youth Survey, 40.8% of the consumers identified themselves as being “White / Caucasian.”

Is your race White / Caucasian?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	4905	59.2	59.2	59.2
	Yes	3382	40.8	40.8	100.0
	Total	8287	100.0	100.0	

On the YSS-Youth Survey, 17.9% of the consumers identified themselves as being “Black / African American.”

Is your race Black / African American?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	6806	82.1	82.1	82.1
	Yes	1481	17.9	17.9	100.0
	Total	8287	100.0	100.0	

On the YSS-Youth Survey, 4.8% of the consumers identified themselves as being “Asian.”

Is your race Asian?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7889	95.2	95.2	95.2
	Yes	398	4.8	4.8	100.0
Total		8287	100.0	100.0	

On the YSS-Youth Survey, 7.5% of the consumers identified themselves as being “American Indian / Alaskan Native.”

Is your race American Indian / Alaskan Native?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7669	92.5	92.5	92.5
	Yes	618	7.5	7.5	100.0
Total		8287	100.0	100.0	

On the YSS-Youth Survey, 2.6% of the consumers identified themselves as being “Hawaiian / Other Pacific Islander.”

Is your race Native Hawaiian / Other Pacific Islander?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	8071	97.4	97.4	97.4
	Yes	216	2.6	2.6	100.0
Total		8287	100.0	100.0	

On the YSS-Youth Survey, 24.7% of the consumers identified themselves as being “Other.”

Is your race Other?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	6239	75.3	75.3	75.3
	Yes	2048	24.7	24.7	100.0
Total		8287	100.0	100.0	

On the YSS-Youth Survey, 3.1% of the consumers identified themselves as being “Unknown.”

Is your race Unknown?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	8030	96.9	96.9	96.9
	Yes	257	3.1	3.1	100.0
Total		8287	100.0	100.0	

LANGUAGE OF SURVEY

On the YSS-Youth Survey, 97.6% of the consumers responded using the English version of the YSS-Youth Survey and 2.4% used the Spanish version. *Note: The YSS-Youth Survey was only available in English and Spanish for the November 3-17, 2003, survey period.*

Language of instrument

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	English	8088	97.6	97.6	97.6
	Spanish	199	2.4	2.4	100.0
	Total	8287	100.0	100.0	

PREFERRED LANGUAGE

On the YSS-Youth Survey, 95.9% of the consumers responded that the services they received were provided in the language they preferred and 93.7% responded that written information was available in their preferred language. Additionally, 9.1% and 10.3% of the consumers did not respond to these items, respectively.

Were the services you received provided in the language you prefer?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	308	3.7	4.1	4.1
	Yes	7227	87.2	95.9	100.0
	Total	7535	90.9	100.0	
Missing	Unknown	752	9.1		
Total		8287	100.0		

Was written information (e.g., brochures describing available services, your rights as a consumer, and mental health education materials) available to you in the language you prefer?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	471	5.7	6.3	6.3
	Yes	6959	84.0	93.7	100.0
	Total	7430	89.7	100.0	
Missing	Unknown	857	10.3		
Total		8287	100.0		

JUVENILE JUSTICE SYSTEM INVOLVEMENT

For the November 2003 survey period, 92.3% of the consumers reported that they had NOT been arrested for any crimes in the month prior to completing the YSS-Youth Survey. Additionally, 7.6% of the consumers did not respond to this item.

In the past MONTH, how many times have you been arrested for any crimes?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No arrests	7070	85.3	92.3	92.3
	1 arrest	390	4.7	5.1	97.4
	2 arrests	102	1.2	1.3	98.7
	3 arrests	35	.4	.5	99.2
	4 or more arrests	63	.8	.8	100.0
	Total	7660	92.4	100.0	
Missing	9	627	7.6		
Total		8287	100.0		

SCHOOL ATTENDANCE

For the consumers who responded to the question – “How often were you absent from school during the past month?” – 41.4% indicated 1 day or less, 13.2% indicated 2 days, 16.5% indicated 3-5 days, 5.1% indicated 6-10 days, 4.5% indicated more than 10 days, 11.7% did not remember and 7.7% indicated that the question did not apply to them or that they were not in school. Additionally, 8.4% of the consumers did not respond to this item.

How often were you absent from school during the past MONTH?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 day or less	3142	37.9	41.4	41.4
	2 days	999	12.1	13.2	54.5
	3-5 days	1254	15.1	16.5	71.0
	6-10 days	389	4.7	5.1	76.2
	More than 10 days	339	4.1	4.5	80.6
	Do not remember	885	10.7	11.7	92.3
	Not Applicable / Not In School	586	7.1	7.7	100.0
	Total	7594	91.6	100.0	
Missing	9	693	8.4		
Total		8287	100.0		

ASSISTANCE COMPLETING SURVEY

Consumers were permitted to identify all of the individuals who assisted them in completing the YSS-Youth Survey; therefore, more than one person may have provided assistance and, due to potential overlap, the numbers will not collectively add up to 100%. Each category was presented as a “yes/no” option: “yes” if the consumer marked the bubble on the YSS-Youth Survey and “no” if the consumer did not mark the bubble. As such, there are no missing values for this item.

For the November 2003 survey period, 57.9% of the consumers responded that they did not need any help in completing the YSS-Youth Survey.

I did not need any help.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	3487	42.1	42.1	42.1
	Yes	4800	57.9	57.9	100.0
Total		8287	100.0	100.0	

For the November 2003 survey period, 3.8% of the consumers responded that a mental health advocate / volunteer helped them complete the YSS-Youth Survey.

A mental health advocate / volunteer helped me.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7970	96.2	96.2	96.2
	Yes	317	3.8	3.8	100.0
Total		8287	100.0	100.0	

For the November 2003 survey period, 1.7% of the consumers responded that another mental health consumer helped them complete the YSS-Youth Survey.

Another mental health consumer helped me.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	8142	98.3	98.3	98.3
	Yes	145	1.7	1.7	100.0
Total		8287	100.0	100.0	

For the November 2003 survey period, 9.3% of the consumers responded that a member of their family helped them complete the YSS-Youth Survey.

A member of my family helped me.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7517	90.7	90.7	90.7
	Yes	770	9.3	9.3	100.0
	Total	8287	100.0	100.0	

For the November 2003 survey period, 1.8% of the consumers responded that a professional interviewer helped them complete the YSS-Youth Survey.

A professional interviewer helped me.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	8138	98.2	98.2	98.2
	Yes	149	1.8	1.8	100.0
	Total	8287	100.0	100.0	

For the November 2003 survey period, 8.5% of the consumers responded that a clinician / case manager helped them complete the YSS-Youth Survey.

My clinician / case manager helped me.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7582	91.5	91.5	91.5
	Yes	705	8.5	8.5	100.0
	Total	8287	100.0	100.0	

For the November 2003 survey period, 10.2% of the consumers responded that a staff member other than their clinician or case manager helped them complete the YSS-Youth Survey.

A staff member other than my clinician or case manager helped me.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7444	89.8	89.8	89.8
	Yes	843	10.2	10.2	100.0
	Total	8287	100.0	100.0	

For the November 2003 survey period, 5.9% of the consumers responded that someone else helped them complete the YSS-Youth Survey.

Someone else helped me.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	7797	94.1	94.1	94.1
	Yes	490	5.9	5.9	100.0
	Total	8287	100.0	100.0	

REASON WHY SURVEY NOT COMPLETED (if applicable)

County staff were expected to complete a “Reason” item if a consumer who met the criteria for the target population did not complete a YSS-Youth Survey. Of those consumers who were expected to complete a YSS-Youth Survey, but did not, 40.9% of the consumers were reported to have Refused to complete the survey, 10.8% were reported to have an Impairment, 2.8% did not have a survey available in their Language and 45.5% were marked as having an “Other” reason for not completing the survey. Additionally, 9.7% of the YSS-Youth Surveys were missing a “Reason” response.

If the instrument is not completed, the PRIMARY reason must be indicated.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Refused	438	36.9	40.9	40.9
	Impairment	116	9.8	10.8	51.7
	Language	30	2.5	2.8	54.5
	Other	487	41.1	45.5	100.0
	Total	1071	90.3	100.0	
Missing		115	9.7		
Total		1186	100.0		

Youth Services Survey for Youth (YSS)

Summary Report

About the Youth Services Survey for Youth (YSS-Youth)

The YSS-Youth is a 21-item consumer-completed survey designed to obtain participant perceptions of 1) access to services, 2) cultural sensitivity, 3) consumer participation in treatment planning, 4) service outcomes and 5) general satisfaction. The YSS-Youth was developed through the collaborative efforts of the federally funded Mental Health Statistics Improvement Program (www.mhsip.org), and included the direct assistance and feedback of consumers and their families, as well as advocates for mental health services. The YSS-Youth is currently used in a number of states across the United States.

It is important to remember that the ratings on the YSS-Youth represent a participant's perceptions. Some data exist to suggest that satisfaction with services, in and of itself, does not necessarily correlate with outcomes. However, the YSS-Youth provides a good source of information to ensure that consumers have the opportunity to shape and improve their services.

The following tables present STATEWIDE data that were collected and aggregated from the YSS-Youth portion of the November 2003 YSS-Youth Survey. The YSS-Youth items are rated on a five-point scale, with "5" indicating the greatest satisfaction.

The items that comprise each of the YSS-Youth subscales (i.e., access to services, cultural sensitivity, consumer participation in treatment planning, service outcomes and general satisfaction) were averaged and then grouped into the following categories: 1.0 - 1.5 = 'Dissatisfied', 1.5001 - 2.5 = 'Somewhat Dissatisfied', 2.5001 - 3.5 = 'Neutral', 3.5001 - 4.5 = 'Satisfied' and 4.5001 - 5 = 'Very Satisfied'. As a general guideline, an overall scale score over 3.5 indicates that consumers were satisfied.

Additionally, the average scores for each of the YSS-Youth subscales are also reported below.

For the tables reflecting categorical groupings of the YSS-Youth averages and the YSS-Youth subscale averages, total frequencies may differ depending on how well consumers completed the items on the YSS-Youth Survey that comprised each scale's calculation. Averages were only calculated for those YSS-Youth Surveys where at least 2/3 of the items in the particular domain were completed (i.e., only 1/3 of the items could have data missing). The results are highlighted in yellow (incomplete and/or missing data are highlighted in green).

PERCEPTION OF ACCESS TO SERVICES

For the consumers who completed at least 2/3 of the items that comprise the “Perception of Access to Services” subscale, 19.0% reported that they were Very Satisfied, 48.3% reported they were Satisfied, 21.9% were Neutral, 7.1% were Somewhat Dissatisfied and 3.7% were Dissatisfied. Additionally, 7.1% of the data on this subscale had at least 1/3 of the items missing.

Perception of Access to Services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Dissatisfied	287	3.5	3.7	3.7
	Somewhat Dissatisfied	544	6.6	7.1	10.8
	Neutral	1688	20.4	21.9	32.7
	Satisfied	3716	44.8	48.3	81.0
	Very Satisfied	1463	17.7	19.0	100.0
	Total	7698	92.9	100.0	
Missing	System	589	7.1		
Total		8287	100.0		

PERCEPTION OF CULTURAL SENSITIVITY

For the consumers who completed at least 2/3 of the items that comprise the “Perception of Cultural Sensitivity” subscale, 33.6% reported that they were Very Satisfied, 49.6% reported they were Satisfied, 12.2% were Neutral, 2.7% were Somewhat Dissatisfied and 1.9% were Dissatisfied. Additionally, 8.7% of the data on this subscale had at least 1/3 of the items missing.

Perception of Cultural Sensitivity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Dissatisfied	141	1.7	1.9	1.9
	Somewhat Dissatisfied	204	2.5	2.7	4.6
	Neutral	926	11.2	12.2	16.8
	Satisfied	3753	45.3	49.6	66.4
	Very Satisfied	2545	30.7	33.6	100.0
	Total	7569	91.3	100.0	
Missing	System	718	8.7		
Total		8287	100.0		

PERCEPTION OF TREATMENT PLANNING

For the consumers who completed at least 2/3 of the items that comprise the “Perception of Treatment Planning” subscale, 15.5% reported that they were Very Satisfied, 49.4% reported they were Satisfied, 25.8% were Neutral, 6.9% were Somewhat Dissatisfied and 2.4% were Dissatisfied. Additionally, 4.4% of the data on this subscale had at least 1/3 of the items missing.

Perception of Participation of Treatment Planning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Dissatisfied	194	2.3	2.4	2.4
	Somewhat Dissatisfied	549	6.6	6.9	9.4
	Neutral	2042	24.6	25.8	35.2
	Satisfied	3910	47.2	49.4	84.5
	Very Satisfied	1226	14.8	15.5	100.0
	Total	7921	95.6	100.0	
Missing	System	366	4.4		
Total		8287	100.0		

OUTCOMES

For the consumers who completed at least 2/3 of the items that comprise the “Outcomes” subscale, 16.6% reported that they were Very Satisfied, 48.6% reported they were Satisfied, 26.5% were Neutral, 6.0% were Somewhat Dissatisfied and 2.2% were Dissatisfied. Additionally, 4.7% of the data on this subscale had at least 1/3 of the items missing.

Outcomes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Dissatisfied	186	2.2	2.4	2.4
	Somewhat Dissatisfied	476	5.7	6.0	8.4
	Neutral	2089	25.2	26.5	34.8
	Satisfied	3836	46.3	48.6	83.4
	Very Satisfied	1309	15.8	16.6	100.0
	Total	7896	95.3	100.0	
Missing	System	391	4.7		
Total		8287	100.0		

GENERAL SATISFACTION

For the consumers who completed at least 2/3 of the items that comprise the “General Satisfaction” subscale, 23.6% reported that they were Very Satisfied, 50.1% reported they were Satisfied, 18.5% were Neutral, 5.2% were Somewhat Dissatisfied and 2.6% were Dissatisfied. Additionally, 2.4% of the data on this subscale had at least 1/3 of the items missing.

General Satisfaction

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Dissatisfied	208	2.5	2.6	2.6
	Somewhat Dissatisfied	421	5.1	5.2	7.8
	Neutral	1495	18.0	18.5	26.3
	Satisfied	4052	48.9	50.1	76.4
	Very Satisfied	1913	23.1	23.6	100.0
	Total	8089	97.6	100.0	
Missing	System	198	2.4		
Total		8287	100.0		

AVERAGE MHSIP SUBSCALE SCORES

Average scores were calculated for the consumers who completed at least 2/3 of the items that comprise each of the subscales. Respondents indicated that, overall, they were “Satisfied” with their Access to Services (indicated by a subscale score of 3.86; 7,698 responses), the Cultural Sensitivity of their treatment (indicated by a subscale score of 4.15; 7,569 responses), their Participation in Treatment Planning (indicated by a subscale score of 3.70; 7,921 responses), their Outcomes (indicated by a subscale score of 3.76; 7,896 responses) and were Generally Satisfied with their services (indicated by a subscale score of 3.92; 8,089 responses).

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
Average: Perception of Access to Services	7698	1.00	5.00	3.86	.92
Average: Perception of Cultural Sensitivity	7569	1.00	5.00	4.15	.80
Average: Perception of Participation in Treatment Planning	7921	1.00	5.00	3.70	.86
Average: Outcomes	7896	1.00	5.00	3.76	.84
Average: General Satisfaction	8089	1.00	5.00	3.92	.86
Valid N (listwise)	6788				

YOUTH SERVICES SURVEY (YSS)* - for youth ages 13-18

Please help our agency make services better by answering some questions. Your answers are confidential and will not influence current or future services you receive. **For each survey item below, please fill in the circle that corresponds to your choice. Please fill in the circle completely.** *EXAMPLE:* Correct ● Incorrect ✗

Approximately, how long have you received services here?

- This is my first visit here.
- I have had more than one visit but I have received services for less than one month.
- 1 - 2 Months
- 3 - 5 Months
- 6 months to 1 year
- More than 1 year

Please answer the following questions based on the **last 6 months** OR if you have not received services for 6 months, just give answers based on the services you have received so far. Indicate if you **Strongly Disagree, Disagree, are Undecided, Agree, or Strongly Agree** with each of the statements below. If the question is about something you have not experienced, fill in the circle for **Not Applicable** to indicate that this item does not apply to you.

	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	Not Applicable
1. Overall, I am satisfied with the services I received.	<input type="radio"/>					
2. I helped to choose my services.	<input type="radio"/>					
3. I helped to choose my treatment goals.	<input type="radio"/>					
4. The people helping me stuck with me no matter what.	<input type="radio"/>					
5. I felt I had someone to talk to when I was troubled.	<input type="radio"/>					
6. I participated in my own treatment.	<input type="radio"/>					
7. I received services that were right for me.	<input type="radio"/>					
8. The location of services was convenient.	<input type="radio"/>					
9. Services were available at times that were convenient for me.	<input type="radio"/>					
10. I got the help I wanted.	<input type="radio"/>					
11. I got as much help as I needed.	<input type="radio"/>					
12. Staff treated me with respect.	<input type="radio"/>					
13. Staff respected my family's religious / spiritual beliefs.	<input type="radio"/>					
14. Staff spoke with me in a way that I understood.	<input type="radio"/>					
15. Staff were sensitive to my cultural / ethnic background.	<input type="radio"/>					

As a result of the services I received:

16. I am better at handling daily life.	<input type="radio"/>					
17. I get along better with family members.	<input type="radio"/>					
18. I get along better with friends and other people.	<input type="radio"/>					
19. I am doing better in school and / or work.	<input type="radio"/>					
20. I am better able to cope when things go wrong.	<input type="radio"/>					
21. I am satisfied with my family life right now.	<input type="radio"/>					

22. Please provide comments here and / or on the back of this form, if needed.

We are interested in both positive and negative feedback.

Continued on the Next Page...

- Y - E N -



Please answer the following questions to let us know a little about you.

1. What is your gender? Female Male Other
2. Are you of Mexican / Hispanic / Latino origin? Yes No Unknown
3. What is your race? (mark all that apply.)
- White / Caucasian
 - Black / African American
 - Asian
 - American Indian / Alaskan Native
 - Native Hawaiian / Other Pacific Islander
 - Other
 - Unknown

4. What is your date of birth? (Write it in the boxes AND fill in the circles that correspond. See Example.)

Date of Birth (mm-dd-yyyy)

□□ - □□ - □□□□

0	<input type="radio"/>								
1	<input type="radio"/>								
2	<input type="radio"/>								
3	<input type="radio"/>								
4	<input type="radio"/>								
5	<input type="radio"/>								
6	<input type="radio"/>								
7	<input type="radio"/>								
8	<input type="radio"/>								
9	<input type="radio"/>								

EXAMPLE: Date of birth on April 30, 1987:

1. Write in your date of birth

Date of Birth (mm-dd-yyyy)

04 - 30 - 1987

2. Fill in the corresponding circles

0	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
8	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input checked="" type="radio"/>
9	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. In the **past MONTH**, how many times have you been arrested for any crimes?

No arrests 1 arrest 2 arrests 3 arrests 4 or more arrests

6. How often were you absent from school during the **last MONTH**?

1 day or less 2 days 3 to 5 days 6 to 10 days More than 10 days Not applicable Not in school Do not remember

7. Were the services you received provided in the language you prefer? Yes No

8. Was written information (e.g., brochures describing available services, your rights as a consumer, and mental health education materials) available to you in the language you prefer? Yes No

9. Please identify who helped you complete any part of this survey (mark all that apply):

- I did not need any help.
- A mental health advocate / volunteer helped me.
- Another mental health consumer helped me.
- A member of my family helped me.
- A professional interviewer helped me.
- My clinician / case manager helped me.
- A staff member other than my clinician or case manager helped me.
- Someone else helped me. Who?: _____

Thank you for taking the time to answer these questions!

FOR OFFICE USE ONLY:

Date of Survey Administration:

1 1 - □□ - 2 0 0 3

County Question #1: 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20

County Question #2: 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20

County Question #3: 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20

□□□□□□□□

CSI County Client Number

□□□□□□□□

0	<input type="radio"/>								
1	<input type="radio"/>								
2	<input type="radio"/>								
3	<input type="radio"/>								
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