

Youth Services Survey for Youth (YSS) - Statewide - November 2007

Total Number of RECEIVED Surveys

| | | Frequency |
|-------|---------------|-----------|
| Valid | November 2007 | 13256 |

Total Number of COMPLETED Surveys

| | | Frequency |
|-------|---------------|-----------|
| Valid | November 2007 | 10497 |

If the instrument is not completed, the **PRIMARY** reason must be indicated.

| | | Frequency | Valid Percent |
|---------|------------|-----------|---------------|
| Valid | Refused | 1006 | 41.3 |
| | Impairment | 131 | 5.4 |
| | Language | 25 | 1.0 |
| | Other | 1276 | 52.3 |
| | Total | 2438 | 100.0 |
| Missing | | 321 | |
| Total | | 2759 | |

Demographic Data

Gender

| | | Frequency | Valid Percent |
|---------|--------|-----------|---------------|
| Valid | Female | 4537 | 44.9 |
| | Male | 5543 | 54.8 |
| | Other | 35 | .3 |
| | Total | 10115 | 100.0 |
| Missing | | 382 | |
| Total | | 10497 | |

Ethnicity

| | | Frequency | Valid Percent |
|---------|------------------------|-----------|---------------|
| Valid | African American | 1345 | 13.4 |
| | Asian/Pacific Islander | 364 | 3.6 |
| | Hispanic | 4568 | 45.6 |
| | Native American | 119 | 1.2 |
| | White | 2416 | 24.1 |
| | Other | 282 | 2.8 |
| | More than 1 race | 923 | 9.2 |
| | Total | 10017 | 100.0 |
| Missing | | 480 | |
| Total | | 10497 | |

Age Category

| | | Frequency | Valid Percent |
|---------|------------------------|-----------|---------------|
| Valid | Less than 13 years old | 415 | 7.1 |
| | 13 years old | 953 | 16.2 |
| | 14 years old | 1015 | 17.2 |
| | 15 years old | 1094 | 18.6 |
| | 16 years old | 1066 | 18.1 |
| | 17 years old | 906 | 15.4 |
| | 18 - 21 years old | 390 | 6.6 |
| | 22 years or older | 46 | .8 |
| | Total | 5885 | 100.0 |
| Missing | | 4612 | |
| Total | | 10497 | |

Service-Related Data

How long have you received services here?

| | | Frequency | Valid Percent |
|---------|-----------------------------|-----------|---------------|
| Valid | This is my first visit here | 397 | 4.1 |
| | > 1 visit, but < one month | 658 | 6.8 |
| | 1 to 2 months | 1218 | 12.5 |
| | 3 to 5 months | 1760 | 18.1 |
| | 6 months to 1 year | 2301 | 23.6 |
| | More than 1 year | 3404 | 35.0 |
| | Total | 9738 | 100.0 |
| Missing | | 759 | |
| Total | | 10497 | |

Were the services you received provided in the language you prefer?

| | | Frequency | Valid Percent |
|---------|---------|-----------|---------------|
| Valid | No | 461 | 5.1 |
| | Yes | 8625 | 94.9 |
| | Total | 9086 | 100.0 |
| Missing | Unknown | 1411 | |
| Total | | 10497 | |

Was written information (e.g., brochures describing available services, your rights as a consumer, and mental health education materials) available to you in the language you prefer?

| | | Frequency | Valid Percent |
|---------|---------|-----------|---------------|
| Valid | No | 680 | 7.8 |
| | Yes | 7988 | 92.2 |
| | Total | 8668 | 100.0 |
| Missing | Unknown | 1829 | |
| Total | | 10497 | |

Language of instrument

| | | Frequency | Valid Percent |
|-------|---------|-----------|---------------|
| Valid | Chinese | 7 | .1 |
| | English | 10312 | 98.2 |
| | Russian | 1 | .0 |
| | Spanish | 175 | 1.7 |
| | Tagalog | 2 | .0 |
| | Total | 10497 | 100.0 |

Who helped in completing the Survey?

I did not need any help.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 4530 | 43.2 |
| | Yes | 5967 | 56.8 |
| | Total | 10497 | 100.0 |

A mental health advocate / volunteer helped me.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 10146 | 96.7 |
| | Yes | 351 | 3.3 |
| | Total | 10497 | 100.0 |

Another mental health consumer helped me.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 10401 | 99.1 |
| | Yes | 96 | .9 |
| | Total | 10497 | 100.0 |

A member of my family helped me.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 9530 | 90.8 |
| | Yes | 967 | 9.2 |
| | Total | 10497 | 100.0 |

A professional interviewer helped me.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 10351 | 98.6 |
| | Yes | 146 | 1.4 |
| | Total | 10497 | 100.0 |

My clinician / case manager helped me.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 9541 | 90.9 |
| | Yes | 956 | 9.1 |
| | Total | 10497 | 100.0 |

A staff member other than my clinician or case manager helped me.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 9811 | 93.5 |
| | Yes | 686 | 6.5 |
| | Total | 10497 | 100.0 |

Someone else helped me.

| | | Frequency | Valid Percent |
|-------|-------|-----------|---------------|
| Valid | No | 10080 | 96.0 |
| | Yes | 417 | 4.0 |
| | Total | 10497 | 100.0 |

Living Situation

Living Situation Categories

| | | Frequency | Valid Percent |
|-------|--|-----------|---------------|
| Valid | Parent | 4391 | 41.8 |
| | Family Member | 721 | 6.9 |
| | Foster Home | 555 | 5.3 |
| | Therapeutic Foster Home | 5 | .0 |
| | Crisis Shelter | 15 | .1 |
| | Homeless Shelter | 7 | .1 |
| | Group home | 453 | 4.3 |
| | Residential Treatment Center | 132 | 1.3 |
| | Hospital | 25 | .2 |
| | Local Jail or Detention Facility | 75 | .7 |
| | State Correctional Facility | 5 | .0 |
| | Runaway / Homeless / On the Streets | 29 | .3 |
| | Other | 275 | 2.6 |
| | More than One Living Situation Indicated | 2910 | 27.7 |
| | No Living Situation Indicated | 899 | 8.6 |
| | Total | 10497 | 100.0 |

Health-Related Data

Do you have Medi-Cal (Medicaid) insurance?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 1511 | 17.0 |
| | Yes | 7388 | 83.0 |
| | Total | 8899 | 100.0 |
| Missing | | 1598 | |
| Total | | 10497 | |

In the last year, did you see a medical doctor (or nurse) for a health check-up or because you were sick?

| | Frequency | Valid Percent |
|--|-----------|---------------|
| Valid | 266 | 2.7 |
| Yes, in a clinic or office | 5184 | 52.9 |
| Yes, but only in a hospital emergency room | 1145 | 11.7 |
| No | 1561 | 15.9 |
| Do not remember | 1651 | 16.8 |
| Total | 9807 | 100.0 |
| Missing | 690 | |
| Total | 10497 | |

Are you on medication for emotional / behavioral problems?

| | Frequency | Valid Percent |
|---------|-----------|---------------|
| Valid | 266 | 2.8 |
| No | 5472 | 56.7 |
| Yes | 3914 | 40.6 |
| Total | 9652 | 100.0 |
| Missing | 845 | |
| Total | 10497 | |

If YES, did the doctor or nurse tell you what side effects to watch for?

| | Frequency | Valid Percent |
|---------|-----------|---------------|
| Valid | | |
| No | 772 | 21.7 |
| Yes | 2791 | 78.3 |
| Total | 3563 | 100.0 |
| Missing | 351 | |
| Total | 3914 | |

School Attendance

If you have been receiving services for ONE YEAR OR LESS, were you expelled or suspended since beginning services?

| | Frequency | Valid Percent |
|---------|-----------|---------------|
| Valid | | |
| No | 4220 | 79.5 |
| Yes | 1085 | 20.5 |
| Total | 5305 | 100.0 |
| Missing | 1029 | |
| Total | 6334 | |

If you have been receiving services for ONE YEAR OR LESS, were you expelled or suspended during the 12 months prior to that?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 3871 | 74.2 |
| | Yes | 1346 | 25.8 |
| | Total | 5217 | 100.0 |
| Missing | | 1117 | |
| Total | | 6334 | |

If you have been receiving services for ONE YEAR OR LESS, since starting to receive services, the number of days you were in school is:

| | | Frequency | Valid Percent |
|---------|----------------|-----------|---------------|
| Valid | Greater | 1707 | 36.9 |
| | About the same | 1658 | 35.8 |
| | Less | 348 | 7.5 |
| | Does not apply | 912 | 19.7 |
| | Total | 4625 | 100.0 |
| Missing | | 1709 | |
| Total | | 6334 | |

If you have been receiving services for ONE YEAR OR LESS, the question regarding the number of days you were in school does not apply because:

| | | Frequency | Valid Percent |
|-------|---|-----------|---------------|
| Valid | No problem with attendance before starting services | 525 | 74.6 |
| | I was expelled from school | 13 | 1.8 |
| | I am home schooled | 43 | 6.1 |
| | I dropped out of school | 36 | 5.1 |
| | Other | 87 | 12.4 |
| | Total | 704 | 100.0 |
| | Missing | | 208 |
| Total | | 912 | |

If you have been receiving services for MORE THAN ONE YEAR, were you expelled or suspended during the last 12 months?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 2097 | 74.2 |
| | Yes | 728 | 25.8 |
| | Total | 2825 | 100.0 |
| Missing | | 579 | |
| Total | | 3404 | |

If you have been receiving services for MORE THAN ONE YEAR, were you expelled or suspended during the 12 months prior to that?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 2050 | 73.8 |
| | Yes | 729 | 26.2 |
| | Total | 2779 | 100.0 |
| Missing | | 625 | |
| Total | | 3404 | |

If you have been receiving services for MORE THAN ONE YEAR, over the last year, the number of days you were in school i

| | | Frequency | Valid Percent |
|---------|----------------|-----------|---------------|
| Valid | Greater | 986 | 38.9 |
| | About the same | 842 | 33.2 |
| | Less | 202 | 8.0 |
| | Does not apply | 505 | 19.9 |
| | Total | 2535 | 100.0 |
| Missing | | 869 | |
| Total | | 3404 | |

If you have been receiving services for MORE THAN ONE YEAR, the questions regarding the number of days you were in school does not apply because:

| | | Frequency | Valid Percent |
|---------|---|-----------|---------------|
| Valid | No problem with attendance before starting services | 307 | 75.6 |
| | I was expelled from school | 6 | 1.5 |
| | I am home schooled | 36 | 8.9 |
| | I dropped out of school | 13 | 3.2 |
| | Other | 44 | 10.8 |
| | Total | 406 | 100.0 |
| Missing | | 99 | |
| Total | | 505 | |

Arrest Information

If you have been receiving services for ONE YEAR OR LESS, were you arrested since beginning to receive mental health services?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 4774 | 87.2 |
| | Yes | 701 | 12.8 |
| | Total | 5475 | 100.0 |
| Missing | | 859 | |
| Total | | 6334 | |

If you have been receiving services for ONE YEAR OR LESS, were you arrested during the 12 months prior to that?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 4420 | 82.1 |
| | Yes | 961 | 17.9 |
| | Total | 5381 | 100.0 |
| Missing | 9 | 953 | |
| Total | | 6334 | |

If you have been receiving services for ONE YEAR OR LESS, since you began to receive mental health services have your encounters with the police:

| | | Frequency | Valid Percent |
|---------|--|-----------|---------------|
| Valid | Been reduced | 1145 | 22.9 |
| | Stayed the same | 705 | 14.1 |
| | Increased | 228 | 4.6 |
| | Not Applicable (No police encounters this year or last year) | 2929 | 58.5 |
| | Total | 5007 | 100.0 |
| Missing | | 1327 | |
| Total | | 6334 | |

If you have been receiving services for MORE THAN ONE YEAR, were you arrested during the last 12 months?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 2564 | 87.7 |
| | Yes | 358 | 12.3 |
| | Total | 2922 | 100.0 |
| Missing | | 482 | |
| Total | | 3404 | |

If you have been receiving services for MORE THAN ONE YEAR, were you arrested during the 12 months prior to that?

| | | Frequency | Valid Percent |
|---------|-------|-----------|---------------|
| Valid | No | 2603 | 90.4 |
| | Yes | 276 | 9.6 |
| | Total | 2879 | 100.0 |
| Missing | | 525 | |
| Total | | 3404 | |

If you have been receiving services for MORE THAN ONE YEAR, over the last year, have your encounters with the police:

| | | Frequency | Valid Percent |
|---------|--|-----------|---------------|
| Valid | Been reduced | 483 | 17.8 |
| | Stayed the same | 271 | 10.0 |
| | Increased | 147 | 5.4 |
| | Not Applicable (No police encounters this year or last year) | 1806 | 66.7 |
| | Total | 2707 | 100.0 |
| Missing | | 697 | |
| Total | | 3404 | |

Satisfaction with Services

Perception of Access to Services

| | | Frequency | Valid Percent |
|---------|-----------------------|-----------|---------------|
| Valid | Dissatisfied | 312 | 3.1 |
| | Somewhat Dissatisfied | 533 | 5.3 |
| | Neutral | 1921 | 19.2 |
| | Satisfied | 4909 | 49.0 |
| | Very Satisfied | 2351 | 23.4 |
| | Total | 10026 | 100.0 |
| Missing | | 471 | |
| Total | | 10497 | |

Perception of Cultural Sensitivity

| | | Frequency | Valid Percent |
|---------|-----------------------|-----------|---------------|
| Valid | Dissatisfied | 149 | 1.5 |
| | Somewhat Dissatisfied | 205 | 2.1 |
| | Neutral | 1071 | 10.9 |
| | Satisfied | 4842 | 49.4 |
| | Very Satisfied | 3542 | 36.1 |
| | Total | 9809 | 100.0 |
| Missing | | 688 | |
| Total | | 10497 | |

Perception of Participation in Treatment Planning

| | | Frequency | Valid Percent |
|---------|-----------------------|-----------|---------------|
| Valid | Dissatisfied | 192 | 1.9 |
| | Somewhat Dissatisfied | 551 | 5.4 |
| | Neutral | 2283 | 22.3 |
| | Satisfied | 5321 | 51.9 |
| | Very Satisfied | 1904 | 18.6 |
| | Total | 10251 | 100.0 |
| Missing | | 246 | |
| Total | | 10497 | |

Social Connectedness

| | | Frequency | Valid Percent |
|---------|-----------------------|-----------|---------------|
| Valid | Dissatisfied | 153 | 1.5 |
| | Somewhat Dissatisfied | 271 | 2.7 |
| | Neutral | 1387 | 13.8 |
| | Satisfied | 5563 | 55.2 |
| | Very Satisfied | 2711 | 26.9 |
| | Total | 10085 | 100.0 |
| Missing | | 412 | |
| Total | | 10497 | |

Functioning

| | | Frequency | Valid Percent |
|---------|-----------------------|-----------|---------------|
| Valid | Dissatisfied | 154 | 1.5 |
| | Somewhat Dissatisfied | 335 | 3.3 |
| | Neutral | 2297 | 22.4 |
| | Satisfied | 5469 | 53.4 |
| | Very Satisfied | 1977 | 19.3 |
| | Total | 10232 | 100.0 |
| Missing | | 265 | |
| Total | | 10497 | |

Outcomes

| | | Frequency | Valid Percent |
|---------|-----------------------|-----------|---------------|
| Valid | Dissatisfied | 151 | 1.5 |
| | Somewhat Dissatisfied | 396 | 3.9 |
| | Neutral | 2592 | 25.4 |
| | Satisfied | 5341 | 52.4 |
| | Very Satisfied | 1708 | 16.8 |
| | Total | 10188 | 100.0 |
| Missing | | 309 | |
| Total | | 10497 | |

General Satisfaction

| | | Frequency | Valid Percent |
|-------|-----------------------|-----------|---------------|
| Valid | Dissatisfied | 186 | 1.8 |
| | Somewhat Dissatisfied | 375 | 3.6 |
| | Neutral | 1742 | 16.6 |
| | Satisfied | 5426 | 51.7 |
| | Very Satisfied | 2768 | 26.4 |
| | Total | 10497 | 100.0 |

Descriptive Statistics for Satisfaction with Services

| | N | Minimum | Maximum | Mean | Std. Deviation |
|--|-------|---------|---------|--------|----------------|
| Average: Perception of Access to Services | 10026 | 1.00 | 5.00 | 3.9638 | .89182 |
| Average: Perception of Cultural Sensitivity | 9809 | 1.00 | 5.00 | 4.2032 | .76478 |
| Average: Outcomes | 10251 | 1.00 | 5.00 | 3.8106 | .82546 |
| Average: Functioning | 10232 | 1.00 | 5.00 | 3.8515 | .76167 |
| Average: Social Connectedness | 10085 | 1.00 | 5.00 | 4.0925 | .75029 |
| Average: Perception of Participation in Treatment Planning | 10188 | 1.00 | 5.00 | 3.8344 | .75803 |
| Average: General Satisfaction | 10497 | 1.00 | 5.00 | 4.0167 | .79708 |
| Valid N (listwise) | 8894 | | | | |