

# MENTAL HEALTH SERVICES ACT

## PERFORMANCE MEASUREMENT WORKGROUP #1 CONCEPTUAL DESIGN

WEDNESDAY, MAY 4, 2005

RED LION INN, ARDEN WAY, SACRAMENTO  
Junior Ballroom

WORKGROUP 1:00 – 4:00 p.m.

### Agenda:

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|-------------|---|
| 1:00 – 1:10 | Welcome, Introductions and Purpose of Today's Workgroup Session, Reminder of Upcoming Workgroup Sessions – Bobbie Wunsch  |
| 1:10 – 1:20 | MHSA Updates – Progress since April 5/6 General Stakeholders Meetings – Carol Hood, DMH   |
| 1:20 – 2:30 | Performance Measurement Presentation and Discussion - Stephanie Oprendeck, PhD, DMH   |
| 2:30 – 2:45 | Table Talk Directions and Move to Age-Based Table Talk – Bobbie Wunsch  |
| 2:45 – 3:30 | Table Talk on Performance Measurement by Age Group – Children, Transition-Age Youth, Adults and Older Adults  |
| 1.          | <i>In your county's transformed mental health system, how will the experience for clients and family members be different? (BY AGE GROUP)</i><br><br><i>How should these changes be measured?</i> |
| 2.          | <i>In your county's transformed mental health system, how will the experience for community members at large be different?</i><br><br><i>How should these changes be measured?</i>                |
| 3:30 – 3:55 | General Large Group Feedback of Key Issues from Table Talk – Bobbie Wunsch and Stephanie Oprendeck, Ph.D.   |
| 3:55 – 4:00 | Review of Upcoming Workgroup Meetings, Next Steps and Evaluation – Bobbie Wunsch  |
| 4:00        | Adjourn   |