

EPSDT PIP TAG Conference Call of September 8, 2009

Meeting notes

1. Introductions

2. County/Provider updates

- Santa Cruz County provides intensive services that keep clients from out of home placements, however, they are looking for a mechanism that would allow them to determine when it is appropriate to step services down and still keep clients from out of home placements

Comments/Suggestions: Santa Cruz should consider using the Child and Adolescent Level of Care Utilization System (CALOCUS)

- Marin County found that their clients are receiving services for long periods of time; an average of 6 years for high users and an average of 4 years for non-high users. Marin County's study sample criteria will be based in the length of time clients have been receiving services

3. APS update

- APS has a number of EQRO reviews scheduled for this month
- Counties seem to ask more EPSDT PIP related questions as their EQRO review approaches. APS invites Counties to ask questions during the EPSDT PIP TAG conference calls hence all of the Counties participating in the conference call can benefit from listening to the questions and answers
- Sacramento County completed their EPSDT PIP; they did a great job and they are now in a maintenance mode
- Counties that have not implemented interventions as of yet need to be prepared to demonstrate what they have completed so far
- During the EQRO reviews Counties should tell reviewers about their EPSDT PIP activities/accomplishments rather than having the reviewers ask questions to the Counties
- When narrowing the study population, Counties should exercise great caution. Clinical data must support the reasons for narrowing the study population; high users that may benefit from the EPSDT PIP interventions should not be taken out of the study population. The only exclusionary reasons are closed cases and cases with Medi-Cal coverage terminated
- There are still a few Counties pending submission of their data sample update

4. Update from Kathleen Halvorson

Ms. Halvorson is updating the EPSDT PIP TAG distribution list and has already received many responses from the individuals included in the current distribution list

5. Possible agenda items for future meetings:

- Outcomes/How to measure outcomes

6. Next bi-weekly EPSDT PIP TAG Conference Call is:

Monday, September 21, 2009 from 2:30 to 4:00 PM

EPSDT PIP Tag Conference Call of August 24, 2009

Meeting notes

1. Introductions

2. San Barbara County presentation of Findings/Process

- **Performance Indicators:** (Attachment provided via e-mail and also posted on the EPSDT PIP web page). Santa Barbara has chosen to start with a 25% reduction or maintenance at 0% for all indicators
 - EPSDT Medi-Cal Units of Service: The goal is to decrease the average Services per Youth from 218 to 164
 - Evaluation and Plan Development and Targeted Case Management Units of Service: The goal is to decrease the average Services per Youth from 75 to 56
 - Psychiatric Hospital Admissions (duplicated count of admissions): The goal is to decrease the duplicated count of admissions from 8% to 6%
 - Total Psychiatric days: The goal is to decrease the Total Psychiatric days from 155 to 115
 - New Level 13 or 14 Out of Home Placements: The goal is to maintain the baseline of 0%
 - SAFTY (Safety Alternatives For Treating Youth) Program Crisis Care Units of Service: The goal is to reduce the average number of Services per Youth from 10 to 8
 - Law Enforcement Involvement Jail/Juvenile Hall Admissions (duplicated count of admissions): The goal is to reduce the duplicated count of admissions from 41% to 31%

- **Interventions:**
 - Eliminate the practice of co-locating partner agency staff with ADMHS (Alcohol, Drug and Mental Health Services) staff (Multiagency Integrated System of Care model "MISC")
 - Re-establish referral criteria and level of care criteria
 - Modify billing practices
 - Redefine and develop policies and procedures regarding Evaluation and Plan Development (EPD) and Targeted Case Management (TCM) activities as they relate to best practices in client care

- Provide additional billing practice training for ADMHS and partner agency staff
- Monitor progress notes after trainings
- Establish EPD and TCM thresholds for initiation of client case conference to evaluate the treatment plan

Interventions began February 1, 2009 with the elimination of the co-location model and the beginning of changing certain billing practices and how multi-staff notes are billed, which has a direct impact on Evaluation & Plan Development billing

- Questions/comments:
 - Aren't there too many interventions?
The interventions will be staggered and they are linked.
APS: This process is a cluster of interventions. It is a good idea to have multiple indicators; it increases the opportunities of seeing improvement

3. APS update

- Currently working on EQRO reviews and writing a report
- APS has been receiving a lot of questions regarding EPSDT PIP's
- APS has increased knowledge regarding Study populations
- Tip: In addition to using numerators/denominators when listing Performance Indicators, Counties may/should also use percentages

4. Other updates

- The EPSDT PIP Tag Conference calls will be restructured in the next few weeks

5. Next bi-weekly EPSDT PIP TAG Conference Call is:

Tuesday, September 8, 2009 from 2:30 to 4:00 PM