



1600 9th Street, Sacramento, CA 95814
(916) 654-2309

County-State Claims Payment Processing Improvement Task Force Meeting Notes – November 24, 2008

Launched in January 2008, the California Department of Mental Health created a C/S CPPITF to improve the Specialty Mental Health claims payment processing and services between the county and state. This Task Force will evaluate and recommend processes, tools and systems that can help to improve the current claims filing and reimbursement process between counties and the state. The Task Force will engage partners such as the Department of Health Care Services, Department of Alcohol and Drug Programs, APS, and County Mental Health Directors to develop ways to improve the county claims payment processing system. These are the brief and summarized notes from our meeting.

Attendance: Stan Bajorin (DMH), Maria Barteaux (SF by phone), Denise Blair (DMH), Toquyen Collier (DMH), Catherine Hendon (DMH), Cindy Guest (ADP by phone), Robert Joy (DMH Consultant), Don Kingdon (CMHDA by phone), Bill Ullom (APS), Harriet Markell (CCCMHA by phone),Carolynn Michaels (DMH), Sara Murillo (DMH), Jeffrey Notke (Orange by phone), Larry Pye (SF by phone), Nicette Short (Alliance), Gurabunda Singh Khalsa (LA County by phone), Leslie Sorrels (Orange by phone), Loren Suter (DMH Consultant), Sean Tracy (DMH), Vallery Walker (DMH).

New action items:

- Counties requested that Good Cause be allowed for system testing. Stan Bajorin (DMH) is working with DHCS on this issue.
- We will keep “Contract Negotiation” on the agenda for further discussion next meeting.
- MedCCC will be invited on December 8, 2008 to provide an updated report of activities, issues, and services.
- DMH requests feedback on the revised Environmental Scan document by December 8, 2008.
- San Francisco County noted that there are outstanding policy questions on the Trading Partner Action Item list. Maria Barteaux will notify Robert Joy of any issues causing a delay to the county vendors and Robert will escalate the issues to the DMH SD/MC II Steering Committee.
- CMHDA requests that the Executive Committee be able to review the Claims Environmental Scan at their next meeting before providing their feedback.

Old action items:

- The responsibility for the OSAE reports has been transitioned to divisions in October 2008. Example: The Claims Processing Report will transition to Admin/Fiscal; Internal Controls to Admin and Hospitals; MHSA has been with the Community Services Division since the release of the OSAE review.

Welcome, introductions, and updates:

1. All members introduced themselves.
2. Review of Action Items from prior meeting notes. All items continue to be in progress.

Discussion Points:

1. Contract Negotiation
 - a. Payment provisions discussions are going well.
 - b. A few specific decisions remain to be made, pending further research.
2. Claims Review Update
 - a. Reviewed summary of claims corrective action plan progress.
 - b. Informed the group that the corrective action plan is posted on the DMH website.
 - c. San Francisco County questioned whether assigning the same target dates for the ASAP accounting system and SD/MC II implementation had any impact on current timelines. DMH replied that the current timelines remain, and that the corrective action target dates are more high level.
3. Short-Doyle/Medi-Cal Phase II update
 - a. There will be either a May 1, 2008 or June 1, 2008 go-live date for SD/MC II.
 - i. Specific questions regarding SD/MC II implementation will be addressed at the Thursday DHCS-DMH-ADP SD/MC II Trading Partner Workgroup Calls.
 - ii. San Francisco County noted that there are outstanding policy questions on the Trading Partner Action Item list. Maria Barteaux will notify Robert Joy of any issues causing a delay to the county vendors and Robert will escalate the issues to the DMH SD/MC II Steering Committee.
 - b. There will be pre-implementation testing and pilot testing.
 - i. DMH is working with DHCS to determine what this testing will look like, and the specific dates the testing will occur.
 - ii. CMHDA noted that they would like DMH to consider the use of the Good Cause Override for claims delayed as a result of SD/MC II implementation.
 - iii. DMH continues to work internally and with DHCS on the Good Cause issue.
4. Claims Initiatives Environmental Scan
 - a. Catherine Hendon continues to incorporate feedback from Task Force members. DMH requests that any further feedback be submitted to Catherine Hendon by December 8, 2008.
 - b. CMHDA requests that the Executive Committee be able to review the document at their next meeting before providing their feedback.
5. TBS—Emily Q Update

- a. The Emily Q Settlement Team has developed a Nine-Point Plan which impacts claims and service delivery.
 - b. The Plan removes at least 13 administrative requirements.
 - c. Changes to audit protocol will be sent to the Compliance Advisory Committee and reviewed on December 4, 2008.
 - d. The goal is to implement the changes in administrative requirements and audit protocol by January 1, 2009. The information will be posted on the DMH website in late December 2008.
 - e. DMH Program Compliance will be contacting MHPs scheduled for system reviews this fiscal year that will be impacted by the removal of these requirements.
 - f. CMHDA noted that these changes may need to be reflected in the contract negotiations. CMHDA and DMH will discuss this issue further offline.
6. Cost Settlement Project
- a. The goal is to speed up the cost settlement process and the audit portion that accompanies it.
 - b. To date, only Mendocino and Butte Counties have expressed interest in this project. DMH requests further county participation.
 - i. LA (Gurabunda Singh-Khalsa) County volunteered to participate also.
 - ii. CMHDA will try to recruit other counties and get them in contact with Loren Suter (DMH).
7. EPSDT SGF Calculation
- a. DMH asked CMHDA what elements they wanted DMH to include in a briefing. CMHDA responded: 1) elements of the calculation and 2) any considerations of local information.
 - b. DMH noted that we would be thinking ahead toward May Revision 2009.
 - c. Although initial discussions will be between DMH and Counties, Providers will be informed as soon as possible.
8. Call for future agenda items
- a. Medi-Cal % FFP and temporary FMAP increase
 - i. CMHDA only expects a small FMAP increase and notes that the SMA COLA will essentially offset some of the FMAP increase.
 - b. DMH ASAP Accounting Update
 - c. DMH requests that any proposed agenda items be sent to Catherine Hendon (DMH).

2:20 p.m. Adjourn