

BEST PRACTICE CATALOG

Project Title: **PATIENT COUNCIL/ADMINISTRATION MEETINGS**

Function Category: PATIENT-FOCUSED ORGANIZATION STRUCTURES

Subcategory: **Rights and Organizational Ethics** Heading: **N/A**

Key Word(s): **Patient Council, Self Government**

Contact Person: **Cynthia Clark, R.T.**

Telephone Number: **(909) 425-6080**

Hospital: **Patton State Hospital**

Purpose: This practice gives patients the opportunity to work towards change from within the system in conjunction with hospital management administration, and to have an effective and functional voice in how the hospital operates on a day to day basis.

Brief Description: Patton State Hospital's 28 separate Ward Governments are consolidated into two Central Councils, each directed by a set of elected officials and supported by a single governing body, the Patton Senate. An Administrative Liaison facilitates patient government at all levels. The liaison intercedes to resolve issues or provide guidance between meetings if appropriate. Issues that are not resolved are brought to the Senate, are prioritized and then presented to the Administration at a joint monthly meeting. Administration is typically represented by Department Heads and above on the support services side; Unit Supervisors through the Medical Director on the clinical side and the Executive Director. Formal minutes of all meetings are maintained outlining all issues and follow-up.

Selection Basis/Criteria:

The following items are available regarding this Best Practice:

Photographs Video Tape Drawings Manual

Other : _____

DATE SUBMITTED: **October 16, 1998**