

# BEST PRACTICE CATALOG

Project Title: SCHOOL CRISIS MANAGEMENT TEAM

Function Category:  PATIENT-FOCUSED    ORGANIZATION    STRUCTURES

Subcategory: Care of Patients

Heading: Behavior Management

Key Word(s): Crisis Management

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Hospital: Metropolitan State Hospital

**Purpose:** To assist and support Los Angeles County Office of Education (LACOE) teachers and assistant and provide a safe and therapeutic learning environment for its students.

**Brief Description:** The Crisis Management Team members consist of a registered nurse (team teacher) and two psychiatric technicians. Their goal and primary function is to keep students in school with minimal disruptions to their education program. The Team's duties include but are not limited to: Assisting classroom staff with crisis situations, behavior management, student counseling, report writing, data collecting, and assessing medical conditions when needed. They have established an excellent rapport with students by participating in special events, e.g., sports activities, school assemblies, socials, classroom visitations, attending school meetings and by their daily interactions and positive interventions. Crisis Team members participate in all aspects of the students' treatment and education programs and are important members of the Interdisciplinary Team (IDT). They work closely with unit supervisors, shift leads and clinical staff to ensure that the students' behaviors in school are incorporated into the overall unit treatment plan and Individual Education Plan (IEP). The team has been extremely successful in reducing the number of patient and staff injuries, special incidents, and restraint and seclusion use during school hours.

**Selection Basis/Criteria:**

The following items are available regarding this Best Practice:

Photographs    Video Tape    Drawings    Manual

Other : \_\_\_\_\_

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